

Badan Mhugaidh

Terms & Conditions

Making a Reservation

Contact us to check availability of dates for property. Booking will be accepted at short notice either by telephone or email.

Deposit of 25% payable by bank transfer. Balance of payment to be paid 8 weeks prior to arrival date.

Bookings will be held for 7 days pending receipt of deposit and booking form. Failing which after 10 days, the provisional booking will be cancelled. On receipt of deposit the booking will be confirmed.

Bookings within 8 weeks of arrival date are payable in full.

Arrivals & Departures

The cottage will be ready for you by 4pm, and the property must be vacated by 10am on day of departure.

Cleaning

The property should be left clean and tidy on departure and any damages must be reported prior to departure. Property left in a dirty or inappropriate manner may result in an additional cleaning surcharge.

Pets

Well-behaved pets are welcome by arrangement. Pets are not to be left alone in the accommodation nor are they to be allowed on the beds or other furniture. Please ensure you bring your pet's bed, towel, food. Bowls are available. Sheep and deer (and other wild animals) graze on our land. Pets must be kept under control at all times. Local livestock owners have the right to take matters into their own hands if necessary.

Environment

Ours is a typically Highland landscape. The immediate area surrounding the cottage is laid to gravel. There is rough track, woodland, bog & rock in the natural terrain with tree roots posing a trip hazard in the woodlands. Appropriate care should be taken at all times when walking on rough ground. The proprietors accept no liability for any injury sustained.

Due to steep cliffs falling to a fast flowing river in the grounds, Badan Mhugaidh is deemed unsuitable for young children under 12 without parental supervision at all times.

Wifi

Wifi is provided free of charge and does not form part of the booking contract. We are in a rural position and cannot guarantee service. If, for some reason, it fails we will do all possible to get it reconnected but there will be no liability, on our part, for loss of service.

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Smoking

Strictly no smoking on premises.

Damages

All damages and losses will be charged in full.

Occupancy

The occupancy of your property should not extend beyond the number stated in the booking form. Maximum of 4 people in each cottage.

Vehicles/Personal Property

As well as cancellation and curtailment insurance, guests are recommended to take out holiday insurance to cover loss or damage to personal effects.

Vehicles, accessories and contents are left at their owners' risk.

The proprietor will not be responsible for any loss or damage or any injury to persons not caused through the fault of the proprietor.

At the cottages, two parking spaces are available per cottage. If you require more space please let us know in advance so we can arrange to accommodate your needs.

Vehicular access to the property is via a private track. It is unsuitable for vehicles with low suspension or low profile tyres. At all times its use is at the vehicle owner's risk. Vehicles can be parked at the roadside if necessary but spaces cannot be guaranteed.

Holiday Protection

To minimise the cost and inconvenience of cancelled bookings we would strongly advise you to take out holiday insurance. You may have to forfeit the full cost of your holiday in certain circumstances.

Restriction on Rental

We reserve the right to remove person or persons from the property due to unreasonable behaviour, damage to the property or exceeding the stated occupancy. In this case refund will be at the discretion of the owners.

Each cottage is for a maximum of four persons only.

Adverse Travel Conditions

Where there are disruptions due to bad weather, road closures, congestion etc., we cannot be held responsible for non-arrival at the cottage and no refunds will be given, nor reimbursement of any expenditure because of that delay.

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Cancellation

If you require to cancel a reservation for any reason we must be notified by telephone immediately and cancellation must be confirmed in writing within 5 days. In the event of a cancellation we will make every effort to re-let the booking and, if successful, you will be reimbursed in full. However, we strongly advise that you take out insurance cover to prevent the following additional costs.

If we are unable to re-let, cancellation costs will be incurred as follows:

- More than 8 weeks before booking commences your deposit will be forfeited
- Less than 8 weeks you will be liable to pay the full cost of rental (i.e. deposit & full balance)

Availability

Each booking is made in good faith with the belief that the cottage will be available to the guest on date stated. If for any reason due to circumstances outwith our control, the cottage is not available, we are unable to guarantee provision of alternative accommodation. In the event of this happening the deposit and full balance will be refunded in full. The guest will have no further claim against the proprietor.

Complaints

Any complaints which arise during the occupation of your cottage must be notified to the owners at the earliest opportunity to allow for rectification and, in the case of a serious problem, must be confirmed in writing. Any issues raised after departure will be deemed invalid.

To improve the facilities within the cottage the proprietors reserve the right to alter or amend the facilities made available at Badan Mhugaidh.